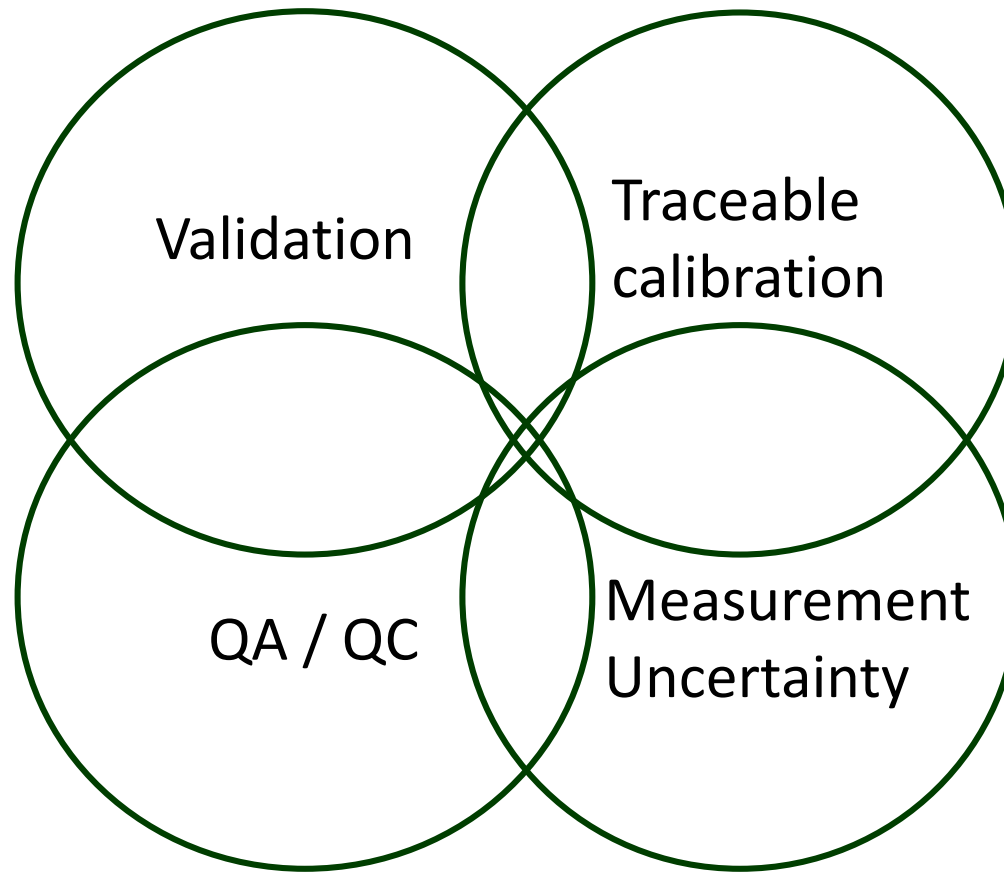


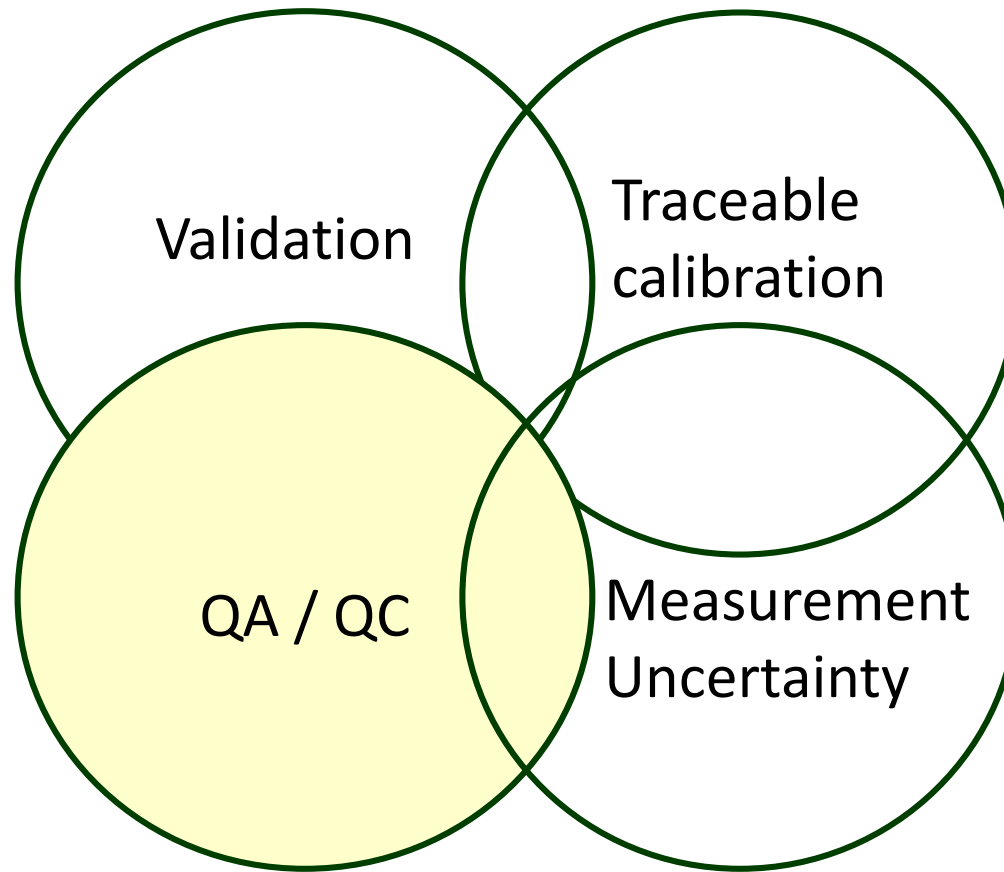
SADCWater PT Chemistry workshop 2018 – Part 2: Quality Control Charts

Maré Linsky
26-27 November 2018

Ensuring valid Analytical Measurements



Ensuring valid Analytical Measurements



Overview

- General concepts and statistical background
- Type of control charts
- Quality control samples
 - Types
 - Requirements
 - Advantages & Disadvantages
- Setting up an Internal Quality control program
 - Setting control limits
- Evaluation of Quality control charts

Introduction: Quality control

- **Quality control program**

- Measures to ensure that a validated method remains “in control”
- Continuous evaluation of laboratory’s methods and working routines
- Cover the complete analytical process:
 - Physical sample preparation, e.g. drying, milling, etc.
 - Chemical sample preparation, e.g. digestion, extraction, dilution, etc.
 - Analysis, e.g. wet chemistry, instrumental analysis
 - Reporting

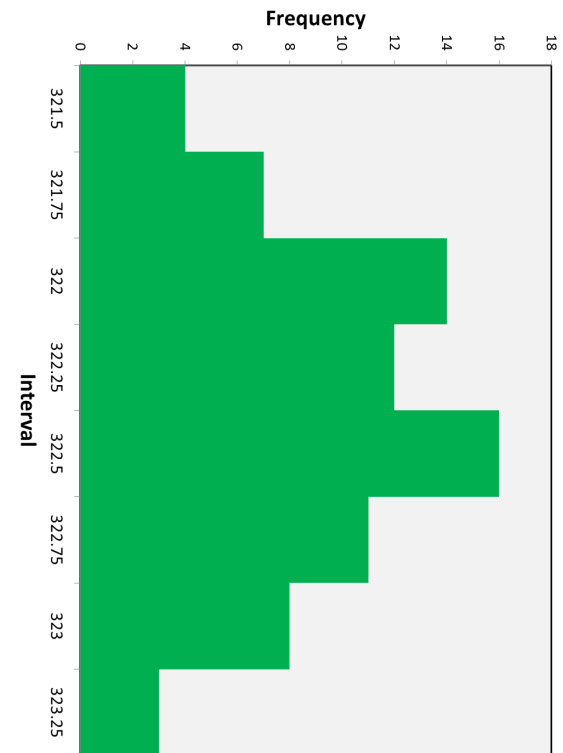
Laboratory Quality control

- External quality control
 - Proficiency testing
 - Reproducibility & Bias checks
- Internal quality control
 - Statistical process control (SPC) charts: Used for daily quality control of routine analytical work
 - Simple graphical tools
 - Very powerful - changes in quality can be detected quickly
 - Monitors:
 - Bias
 - Within Laboratory Reproducibility
 - Repeatability

Statistical basis for QC

Repeated measurements

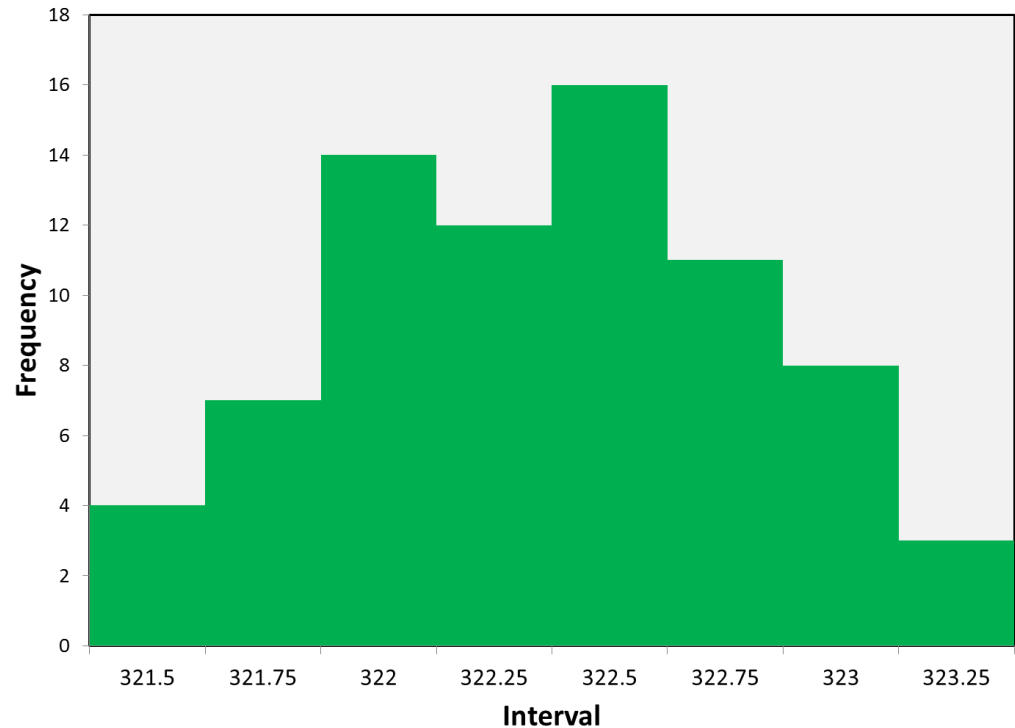
| | | | |
|--------|--------|---|---|
| 322,23 | 321,68 | } | 1 |
| 322,49 | 321,75 | | |
| 322,18 | 321,76 | } | 3 |
| 322,07 | 321,97 | | |
| 321,67 | 322,07 | } | 4 |
| 321,76 | 322,17 | | |
| 321,75 | 322,18 | } | 3 |
| 322,17 | 322,23 | | |
| 322,56 | 322,36 | } | 3 |
| 321,68 | 322,40 | | |
| 322,36 | 322,49 | } | 1 |
| 322,40 | 322,56 | | |



Statistical basis for QC

Variations are always present.

322,23
322,49
322,18
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321,67
321,76
321,75
322,17
322,56
321,68
322,36
322,40

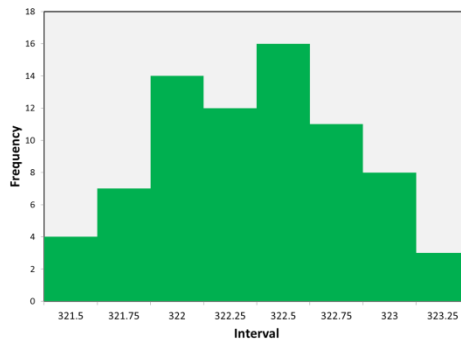


Population vs. Sample

Sample

A selection of 1000 inhabitants of a town

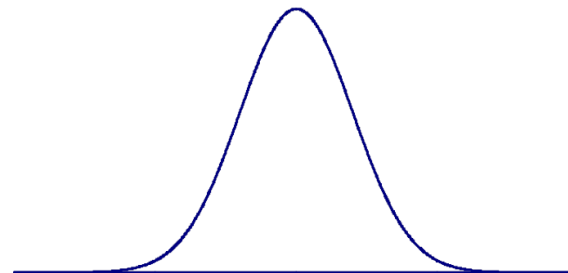
Any number of measurements of salinity in samples from the Indian Ocean



Population

All inhabitants of a town

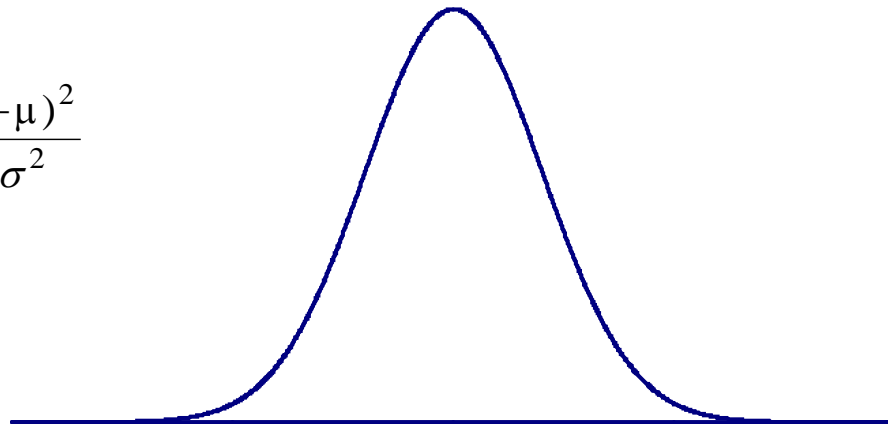
Not possible



Normal Distribution

- The curve is symmetrical about μ
- The greater the value of σ the greater the spread of the curve
- Completely determined by μ and σ

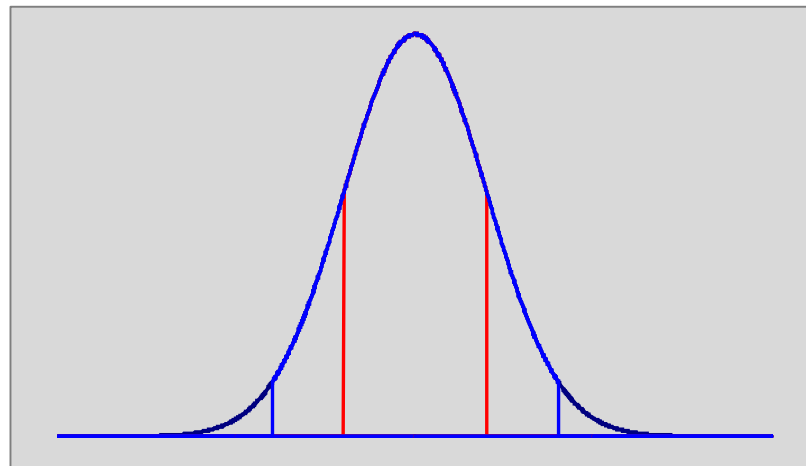
$$y = \frac{1}{\sigma \sqrt{2\pi}} e^{-\frac{(x-\mu)^2}{2\sigma^2}}$$



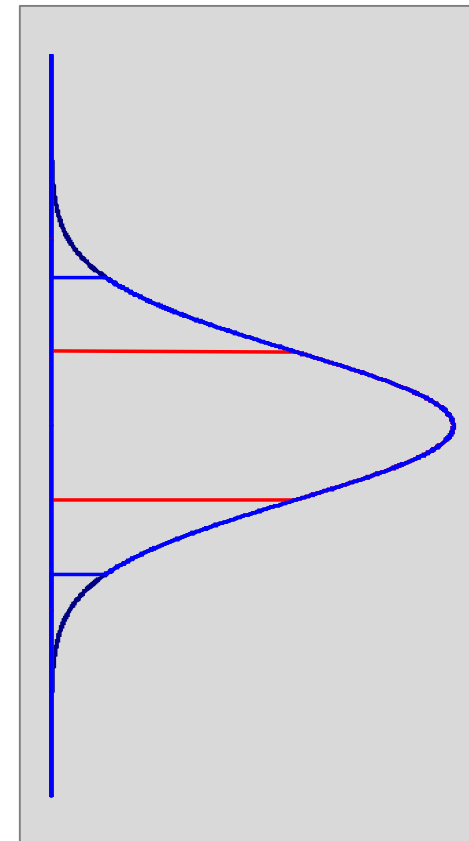
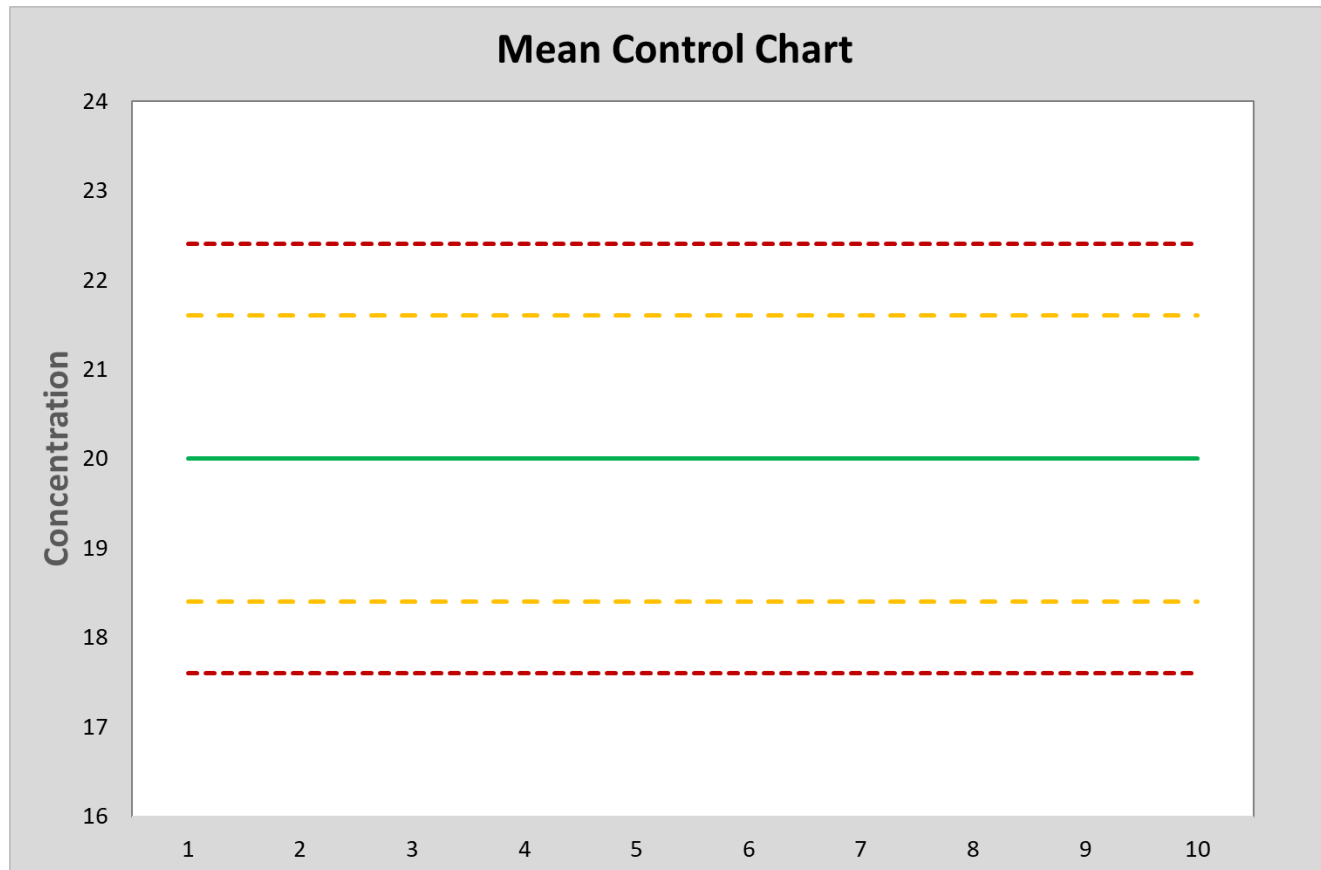
Normal Distribution

Important Properties

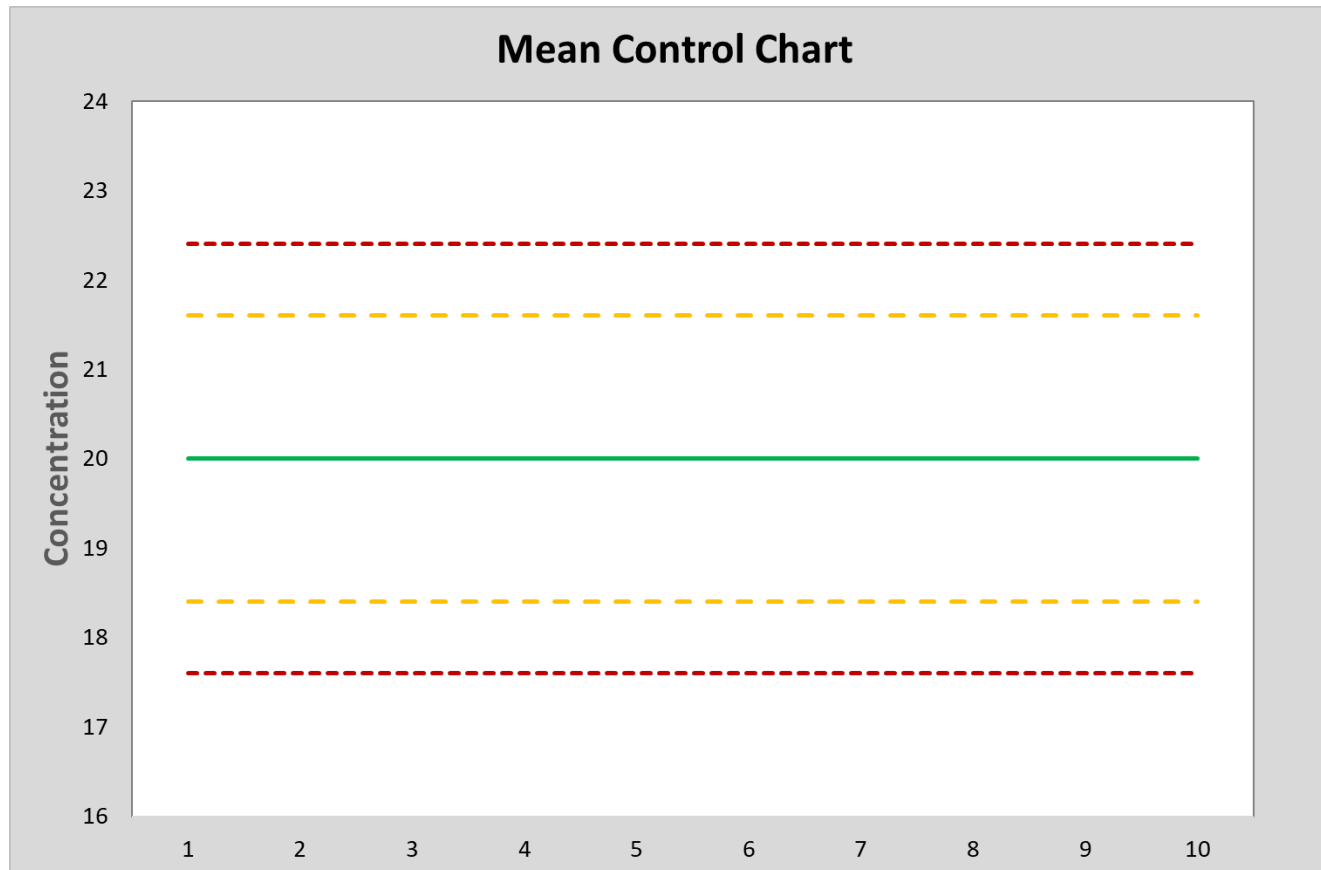
- Approximately 68% (68,27%) of the data lie within $\mu \pm 1\sigma$
- Approximately 95 % (95,45%) of the data lie within $\mu \pm 2\sigma$
- Approximately 99,7 % (99,73%) of the data lie within $\mu \pm 3\sigma$



Control Charts: General Concepts



Control Charts: General Concepts



Upper Action Limit

Upper Warning Limit

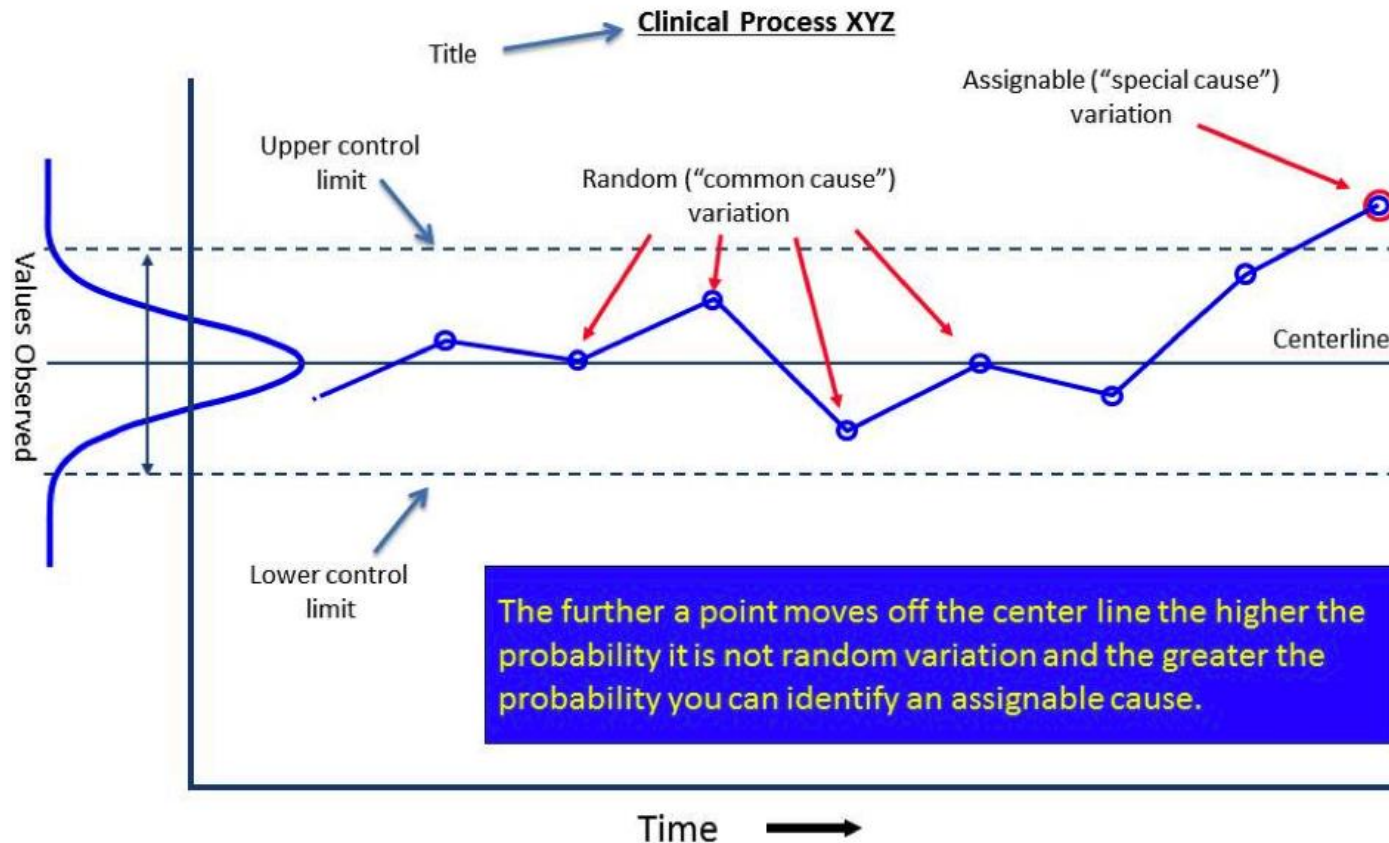
Target value

Lower Warning Limit

Lower Action Limit

Control Charts: General Concepts

Statistical Process Control Chart (How a process behaves over time)

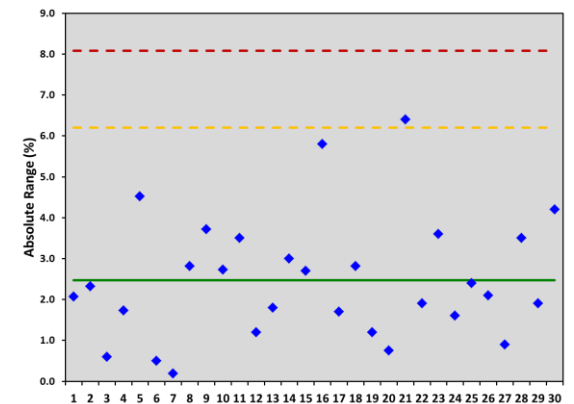
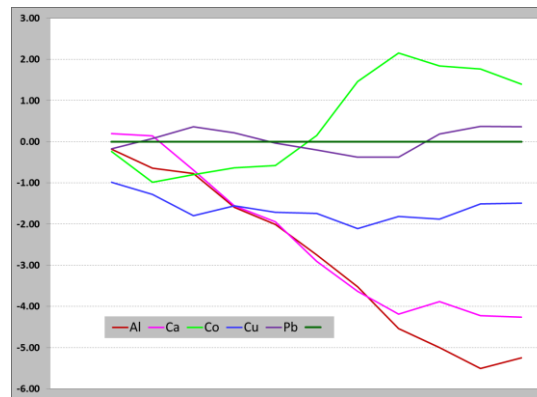
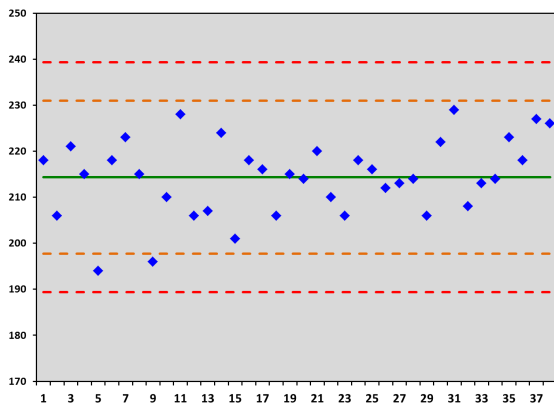


Control Charts - General concepts

- Displays results vs. time
- Target value / Central line (CL)
 - Mean
 - Reference value
- Control Limits
 - Warning limit
 - Upper and Lower: $CL \pm 2s$
 - 95 % of results should be within this limit, i.e. 5% of correct results can be expected to exceed this limit
 - Action Limit
 - Upper and Lower: $CL \pm 3s$
 - 99.7 % of results should be within this limit, i.e. only 0.3% of correct results can be expected to exceed this limit – very unlikely

Types of Control Charts

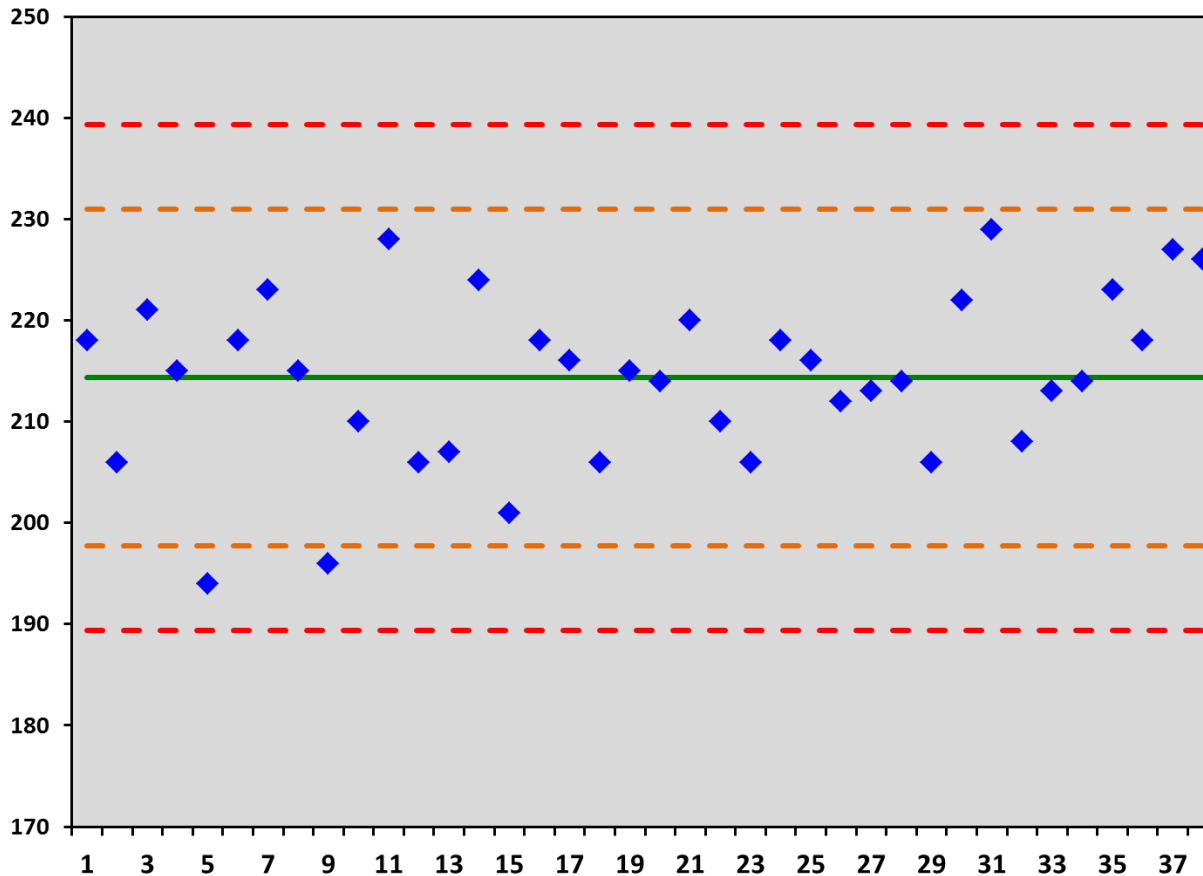
- X-chart (Shewart / Mean control chart)
- Range-chart (R or r%)
- Cumulative charts



Mean / X-control chart

- Characterised by mean, upper and lower warning and control limits
 - Shows distribution of control values around a central value (mean or reference value)
 - Monitor systematic and random effects
- Control samples
 - Reference material (CRM / RM)
 - Test sample / Inhouse control sample
 - Blank
 - Reagent blank
 - Sample matrix blank
 - Standard solution

Mean Control Chart



- **Action limit:**
Mean $\pm 3s$
- **Warning limit:**
Mean $\pm 2s$
- **Central line:**
Mean

Mean / X-control chart

- QC information available from X-control charts
 - QC / CRM sample
 - Intermediate precision
 - Changes in systematic error
 - Trueness (if CRM is used)
 - Blank
 - Reagents
 - Potential environmental contamination

Range Control Chart

- Monitors repeatability
- Range = Difference (Max-Min) of replicate analysis of randomly selected test samples
 - Typically proportional to concentration (at levels above LOD/LOQ)
 - At levels close to LOD/LOQ, range no longer proportional to concentration so recommended to use absolute range
- Characterised by central line and upper warning and control limits
- Important to perform same number of measurements for test samples as for control samples

Range Control Chart

- Real samples analysed in duplicate/triplicate/ etc.
- Calculate

- %Absolute Range

$$\%Range(i) = \frac{Max - Min}{Mean} \times 100$$

- Mean %Range

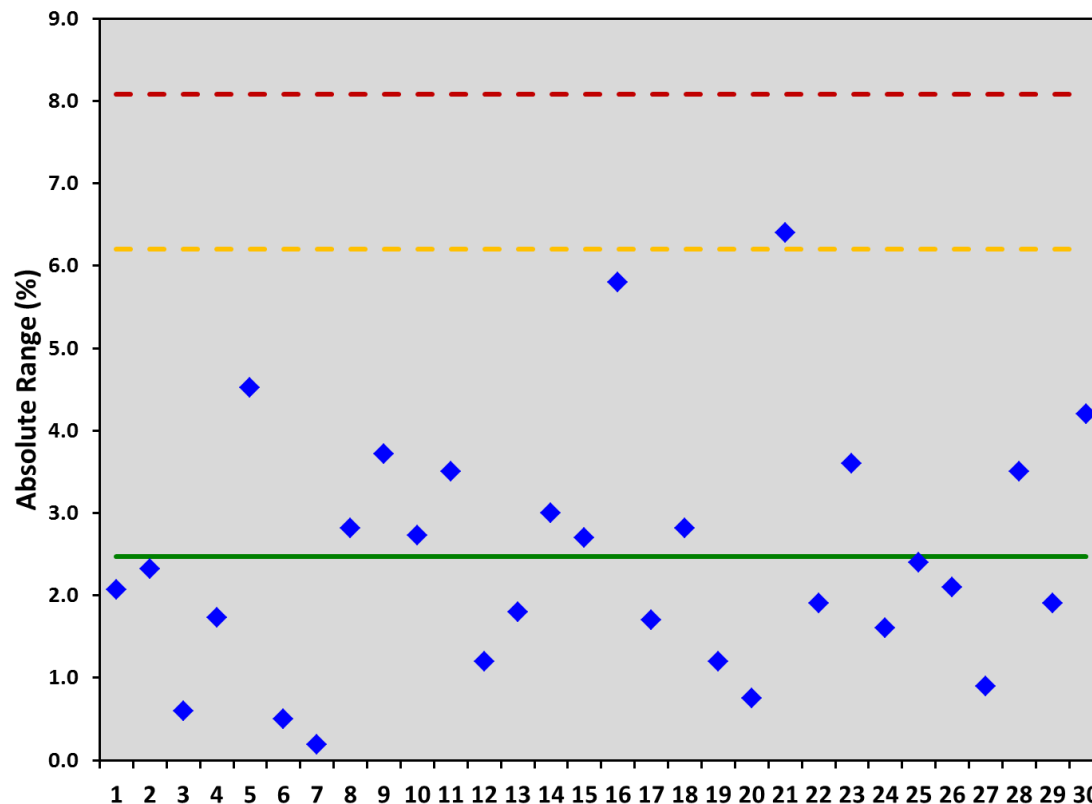
- Standard deviation

$$s = \frac{MeanRange}{d_2}$$

| Number of replicate measurements (n) | d ₂ |
|--------------------------------------|----------------|
| 2 | 1.128 |
| 3 | 1.693 |
| 4 | 2.059 |
| 5 | 2.326 |

Range Control Charts

- Replicate analysis of routine test samples

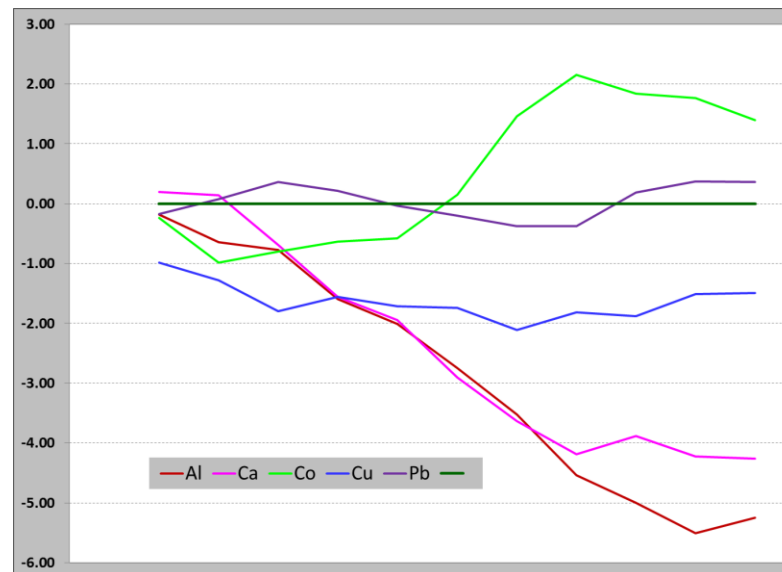


- **Action limit:**
Mean ± 3.69s
- **Warning limit:**
Mean ± 2.83s
- **Central line:**
Mean Range

Control Charts

- CUSUM chart

- Cumulative sum of all errors from one target value
 - Difference between target value and measurement result is added to the sum of all the previous differences
- Faster detection of change in process
- Can identify point at which process went out of control



Quality Control samples

- **Requirements:**
 - Ideally control sample should go through the whole measurement procedure
 - Should be representative of typical samples, i.e. must be similar in matrix and concentration to test samples
 - Homogeneous
 - Sufficient quantities (more than a year)
 - Stable / Long term stability

Type of Quality control samples

- CRM: Certified reference material
- RM: Reference material
- Standard solutions / appropriate calibration material
- In-house control sample
- Test samples
 - Replicate analysis of routine test samples
- Blank samples
 - Standard / Reagent blank
 - Matrix blank

Control sample type I: Matrix CRM

- **Pro's**

- Excellent way to monitor for Bias (systematic effect)
- Stability and homogeneity is guaranteed
- Control data can be used to determine uncertainty

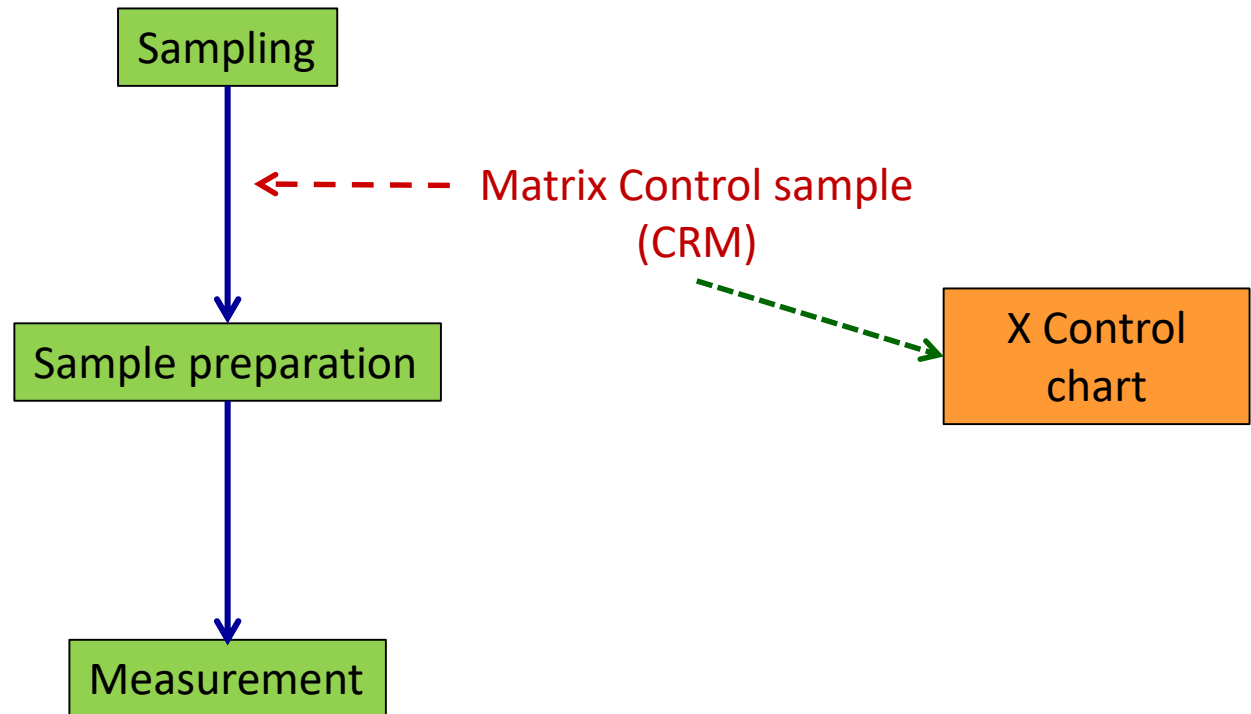
- **Con's**

- Homogeneity of CRMs are often better than test samples' homogeneity, so will tend to give an overly optimistic estimate of within laboratory reproducibility
- Very difficult to closely match matrix and analyte concentration
- Expensive

- **Mean control chart**

Control chart vs Laboratory Process

- Control sample covering the whole analytical process

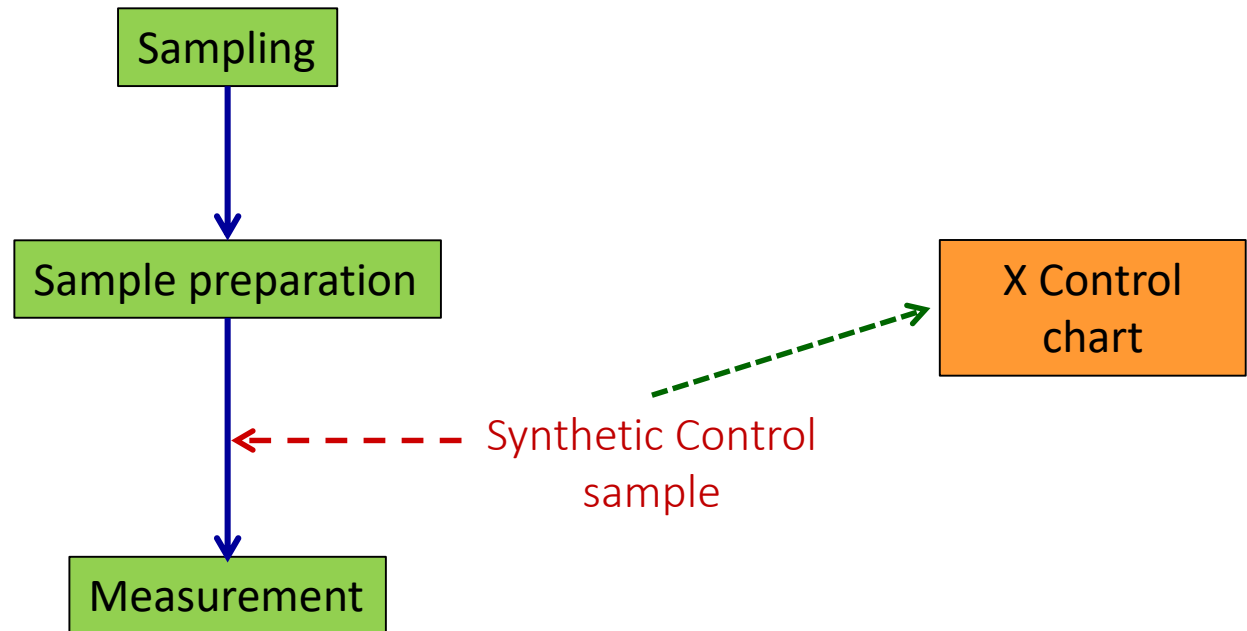


Control sample type II:

- **Standard Solutions prepared by the laboratory**
 - Prepared from pure standards / chemicals and solvents
 - Critical that different source of traceability
 - Different manufacturer
 - K-salt instead of Na-salt (e.g. NO_3 standard)
 - Expanded Uncertainty should not be more than 20 to 25% of target standard deviation of control chart
- **Pro's:**
 - Easy to prepare and readily available
 - Effective approach to monitor Bias (systematic effect)
- **Con's**
 - Depending on method, only partially monitors within laboratory reproducibility / repeatability (doesn't cover the complete analytical process)
- **Mean control chart**

Control chart vs Laboratory Process

- Control sample not covering the whole process, matrix different



Control sample type II (cont)

- In-house material (ISO Guide 80)

- Collected by the laboratory or selected from samples received
 - Sufficient quantities for at least a year
 - Homogeneity testing
 - Stability testing

- Pro's

- Exactly matches test samples
- Cheap
- Excellent way to monitor within laboratory reproducibility (covers the whole analytical process)

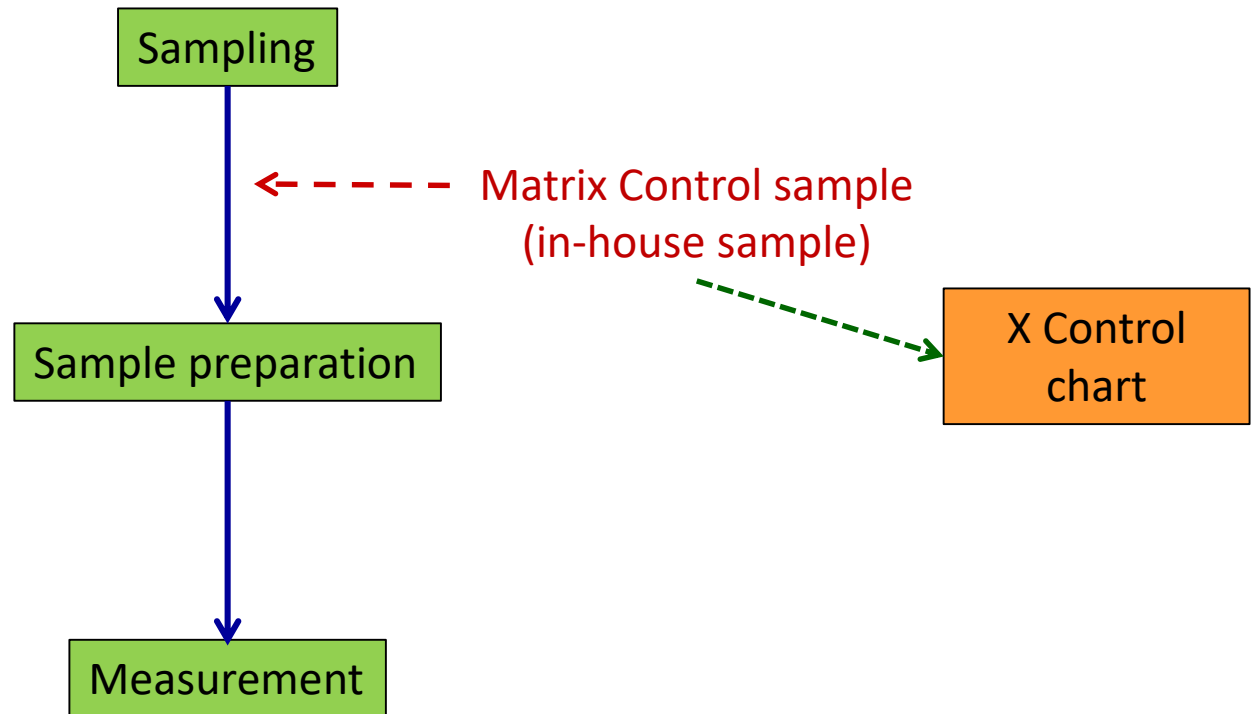
- Con's

- Laboratory has to ensure stability and homogeneity itself
- No reference value (i.e. only partial bias evaluation)

- Mean control chart

Control chart vs Laboratory Process

- Control sample covering the whole analytical process

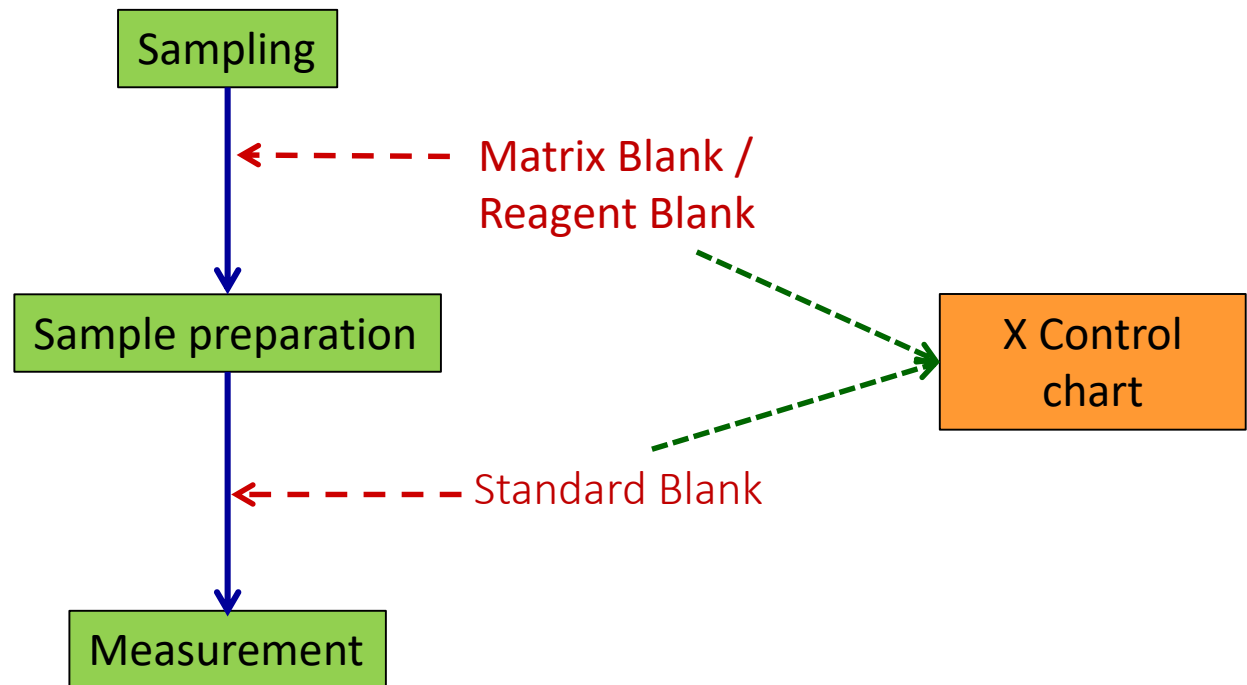


Control sample Type III

- Blank sample
 - Calibration, preparation or matrix blank
 - Monitors:
 - Limit of Detection (LOD)
 - Limit of Quantification (LOQ)
 - Contamination
 - Reagent quality
- Mean control chart

Control chart vs Laboratory Process

- Blank covering / not covering the whole process

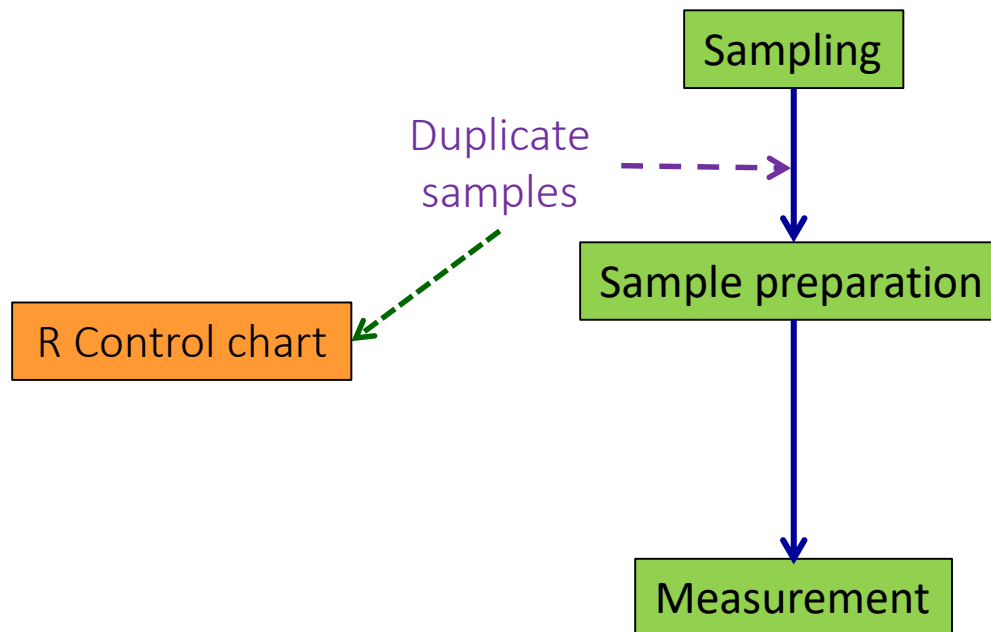


Control sample Type IV

- Randomly selected test samples run in replicate (typically duplicate)
- Pro's
 - True reflection of sample matrix, homogeneity and concentration
 - Useful where test samples are not stable, i.e. no mean control chart possible
- Con's
 - No long term precision information
 - Cannot monitor potential systematic effects (Bias)
- Range control chart

Control chart vs Laboratory Process

- No stable control sample, only duplicate / triplicate test sample analysis



Setting up Internal quality control program

- Determine:
 - Type of Control chart(s)
 - Control sample(s)
 - Type
 - Frequency
 - Concentration range
 - Control limits
 - Central line
 - Warning and Action limits
 - Initially base on method validation information
- General Recommendations:
 - Record one more significant digit than for test results
 - Report values below LOD
 - Report negative values

Setting up Internal quality control program

- **Type of Control chart**
 - Mean / x-control chart
 - Range control chart
- **Control sample**
 - Type:
 - CRM
 - Inhouse sample
 - Synthetic sample
 - Replicate test samples
 - Blank
 - Concentration range
 - Number of QC samples: Low, medium and/high concentration

Setting up Internal quality control program

- Control sample:

- Frequency

- Minimum 1/batch
 - Typically 5% of batch
 - Lower for high sample throughput
 - 20-50% possible for complex procedures or non-routine analysis
 - Depend on nature, criticality, batch size, frequency with which method is employed and complexity of the method

Control charts – Setting limits

- Central value (CL)
 - Based on analytical performance of method
 - Mean from QC data ideally collected over period of at least a year
 - Based on assigned reference value
 - Central line is reference value from CRM or well-characterised material (e.g. RM or PT sample)

Control charts – Setting limits

- Control limits

- Statistical control limits (s_R): Based on method performance
 - Based on routine analysis, i.e. typical precision
 - Repeatability: Too narrow limits
 - Reproducibility: Too wide limits
 - Within laboratory reproducibility (S_{RW})
- Target control limits: Independent quality criteria
 - Customer requirements
 - Regulatory requirements

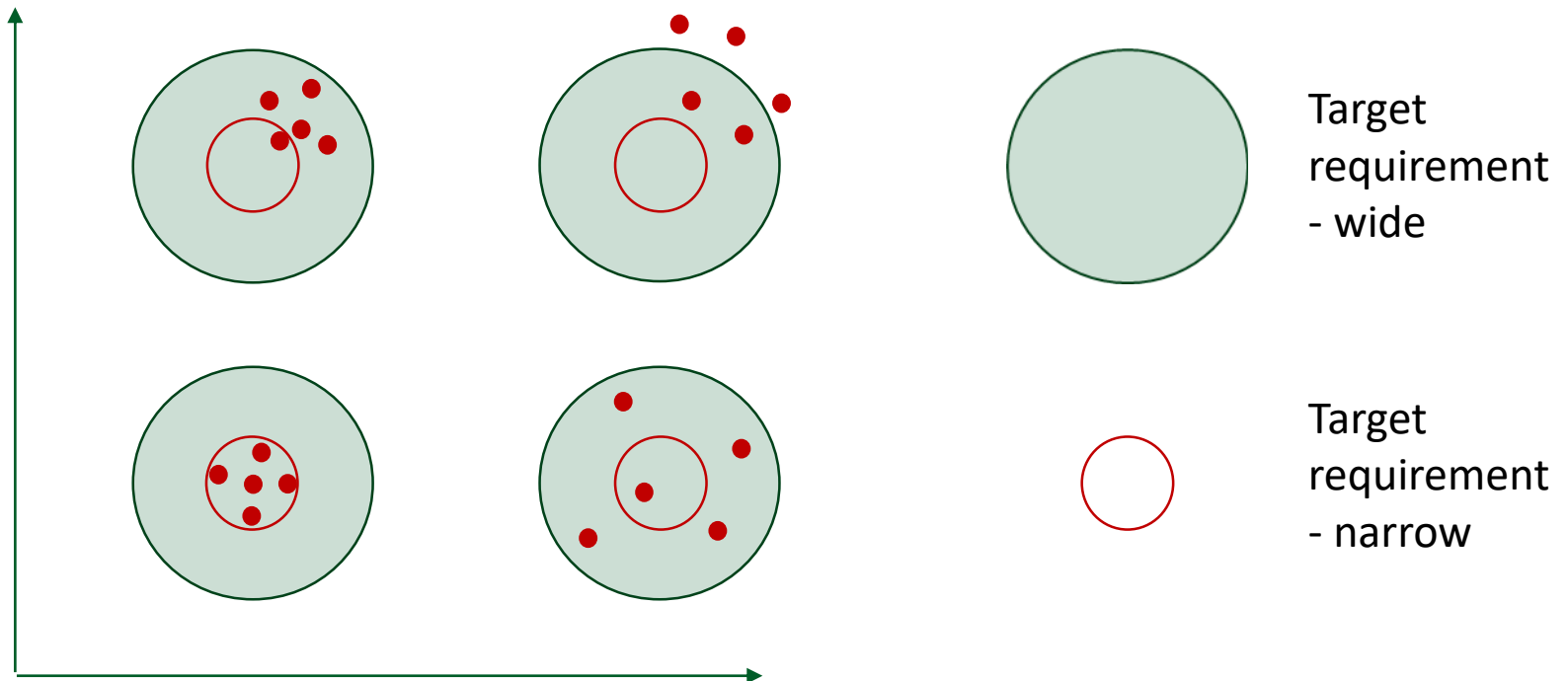
Control charts – Setting limits

- **Statistical control limits**

- Within laboratory Reproducibility (s_{RW})
 - **Based on analytical performance of method**
 - Standard deviation (s_{RW}) of data ideally collected over period of at least a year
 - $WL = CL \pm 2s_{RW}$
 - $AL = CL \pm 3s_{RW}$
 - Target control limits
 - **Based on fit-for-purpose analytical requirement**
 - s_{RW} = Analytical requirement (e.g. legislation, production requirement, client specification)
 - $WL = CL \pm 2s_{RW}$
 - $AL = CL \pm 3s_{RW}$

Setting QC targets

- Fit for purpose



Determination of Pb in water with ICP-MS

- Laboratory collected a sufficiently large quantity of a lake water sample and preserved it in HNO_3 .
- Target limits based on statistical limits from experimental data collected over a period of 3 months ($n=30$)
 - Mean concentration = $0.294 \mu\text{g/L}$
 - Standard deviation = $0.008 \mu\text{g/L}$
- The within laboratory precision requirement from the client for this analysis is 5%

Determination of Pb in water with ICP-MS

- Quality control plan:

- Mean control chart
- Control sample Type II: In-house control sample
 - Monitors potential bias (partially) and within laboratory reproducibility
- Central line = Mean = 0.294 µg/L
- Statistical control limits
 - Warning limits = Mean ± 2*Rw = 0.294 ± 0.018 µg/L
 - Action limits = Mean ± 3*Rw = 0.294 ± 0.024 µg/L
- Vs
- Target control limits
 - Warning limits = Mean ± 2*5% = 0.294 ± 0.029 µg/L
 - Action limits = Mean ± 3*5% = 0.294 ± 0.044 µg/L

Setting control limits: R-chart

- Only Upper limits
- Statistical control limits
 - Data collected over extended period of time, e.g. 1 year
 - CL = Mean range
 - Standard deviation =
 - Mean range/1.128
 - Pooled standard deviation
 - Warning limit = CL + 2.83 s
 - Control limit = CL + 3.69 s
- Target control limits
 - Based on repeatability requirement
 - CL = 1.128*s
 - Warning limit = CL + 2.83 s
 - Control limit = CL + 3.69 s

Determination of N-NH_4 in water with indophenol blue method

- Laboratory prepared a $20 \mu\text{g/L}$ synthetic solution from NH_4SO_4 (different source from calibration standards) which is analysed with every batch of water samples analysed
 - Mean = $19.99 \mu\text{g/L}$
 - Standard deviation = $0.521 \mu\text{g/L}$
- The laboratory also analyse one test sample in duplicate for every batch of 20 samples received
 - Mean range = $0.559 \mu\text{g/L}$
- All test samples analysed are typically close to the LOQ of the method

Determination of N-NH₄ in water with indophenol blue method

- Mean control chart

- Central line = Mean = 19.99 µg/L
- Statistical control limits
 - Standard deviation = 0.521 µg/L
 - Warning limits = Mean ± 2*Rw = 19.99 ± 1.042 µg/L
 - Action limits = Mean ± 3*Rw = 19.99 ± 1.566 µg/L

- Range control chart

- Central line = Mean range = 0.559 µg/L
- Statistical control limits
 - Standard deviation = Mean range / 1.128 = 0.496 µg/L
 - Warning limits = Mean + 2*s = 0.559 + 0.992 µg/L
 - Action limits = Mean + 3*s = 0.559 + 1.488 µg/L

- All test samples analysed are typically close to the LOQ of the method

- Work with absolute and not relative scale

Evaluation of Control charts

- **Method in control**

- Control value within warning limits, OR
- Control value between warning and control limit, but previous 2 values were within warning limits

- **Method in control, but out of statistical control**

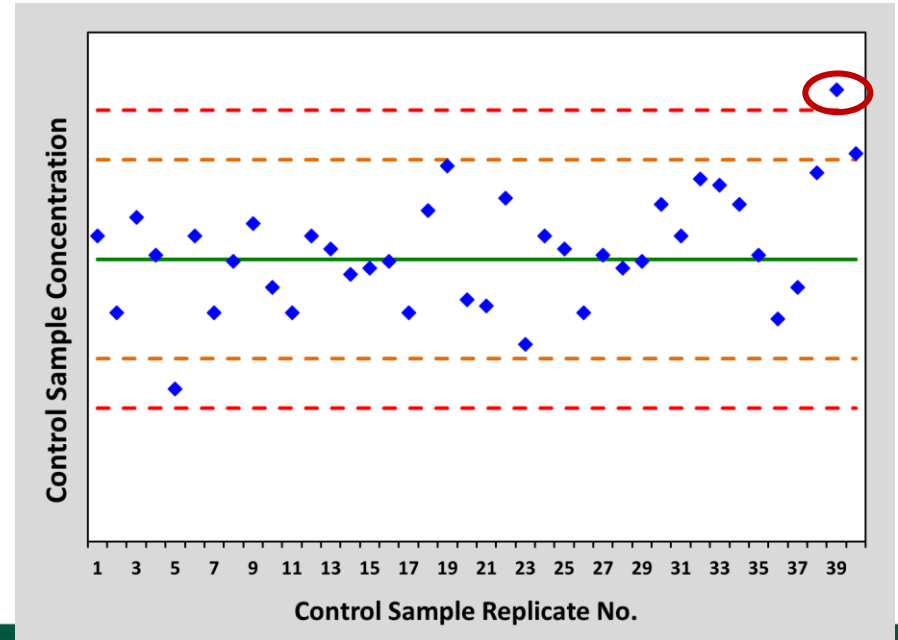
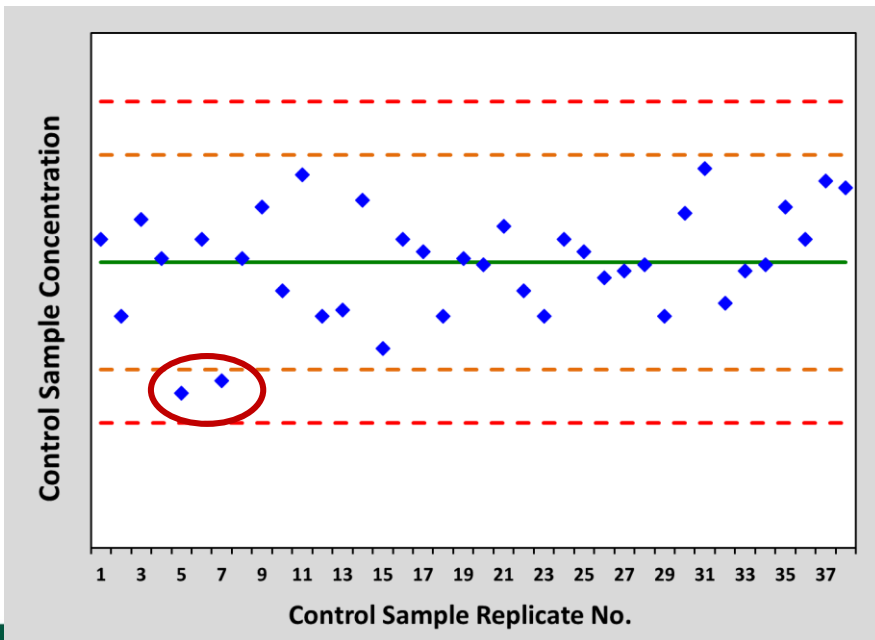
- Control value within warning limits, BUT
- 7 consecutive control values are either increasing or decreasing
- 10 out of 11 consecutive control values above / below central line (if central line is mean)
 - Report but investigate (preventative action). Indications that method is going out of control.

- **Method is out of control**

- Control value outside action limits, OR
- Control value between warning and action limit, but so where one of last two values
 - Do not report. Repeat all analysis performed since previous control sample were analysed.

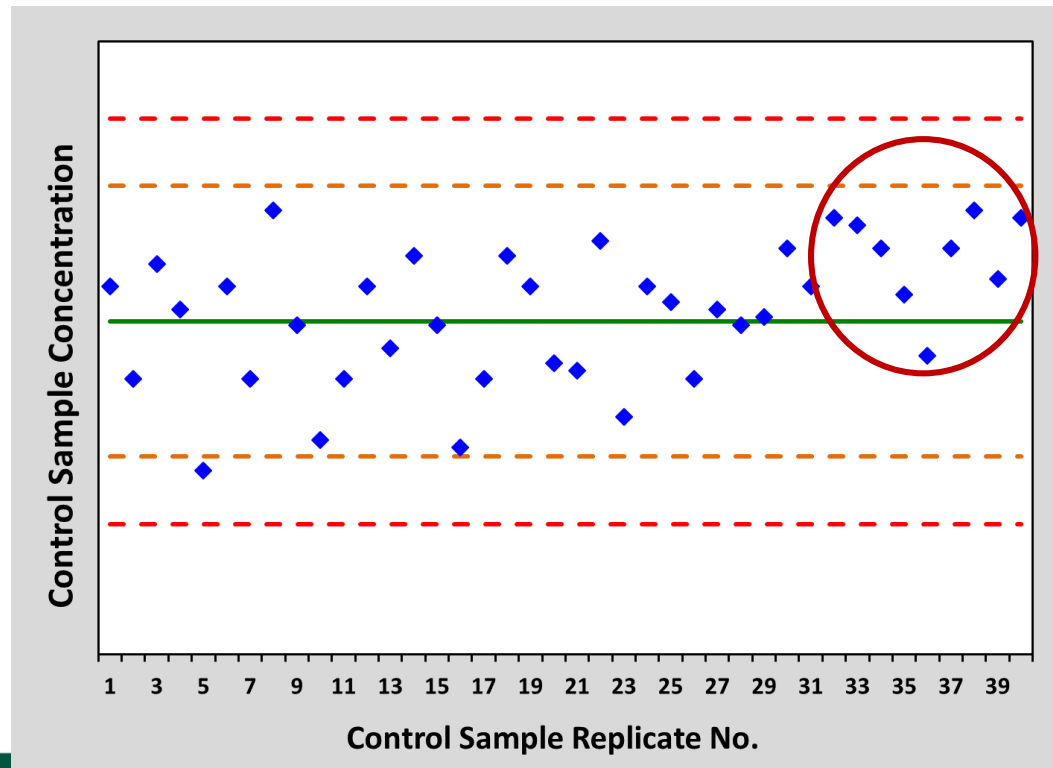
Interpretation of Control Charts

- Indication of “out-of-control” analytical procedure
 - Control limits
 - Warning: 2 out of 3 consecutive values outside limits
 - Action limit: 1 value outside limits



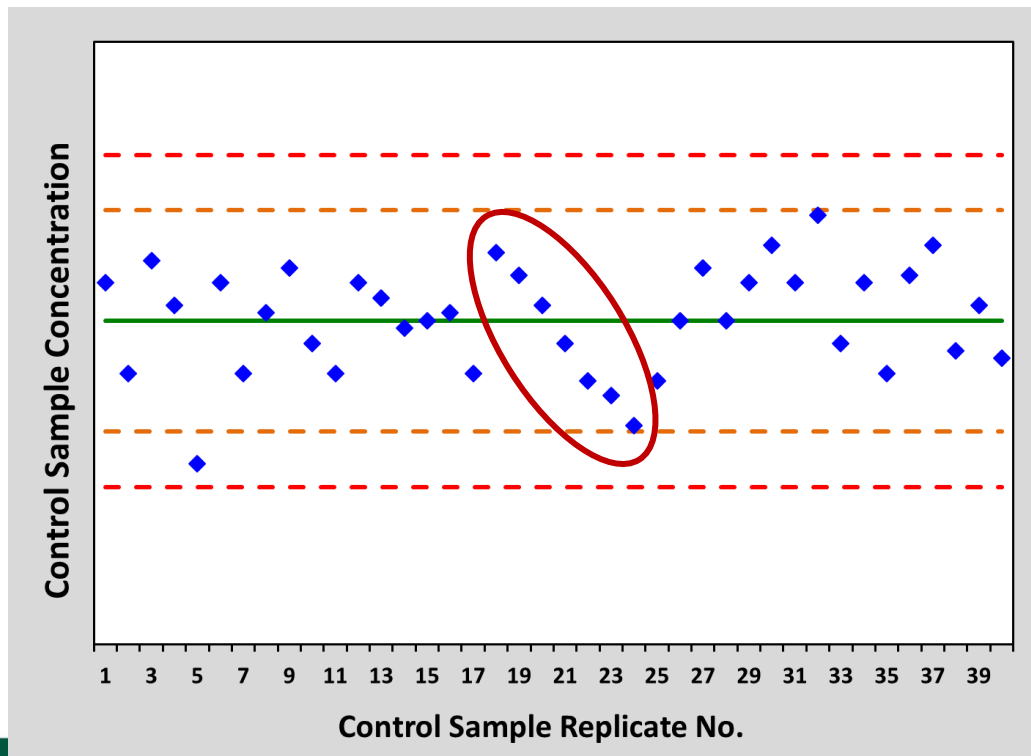
Interpretation of Control Charts

- Method in control, but statistically “out-of-control”
 - Systematic shift / Bias
 - 10 out of 11 consecutive values above or below mean



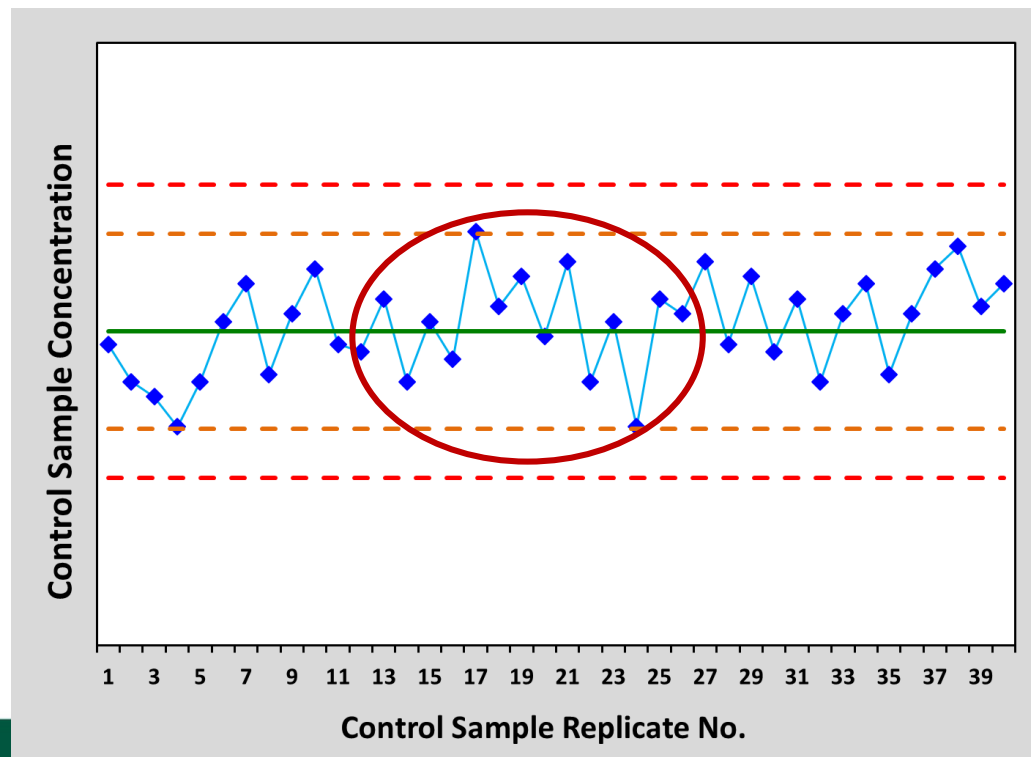
Interpretation of Control Charts

- Method in control, but statistically “out-of-control”
 - Trend
 - 7 consecutive values either increasing or decreasing



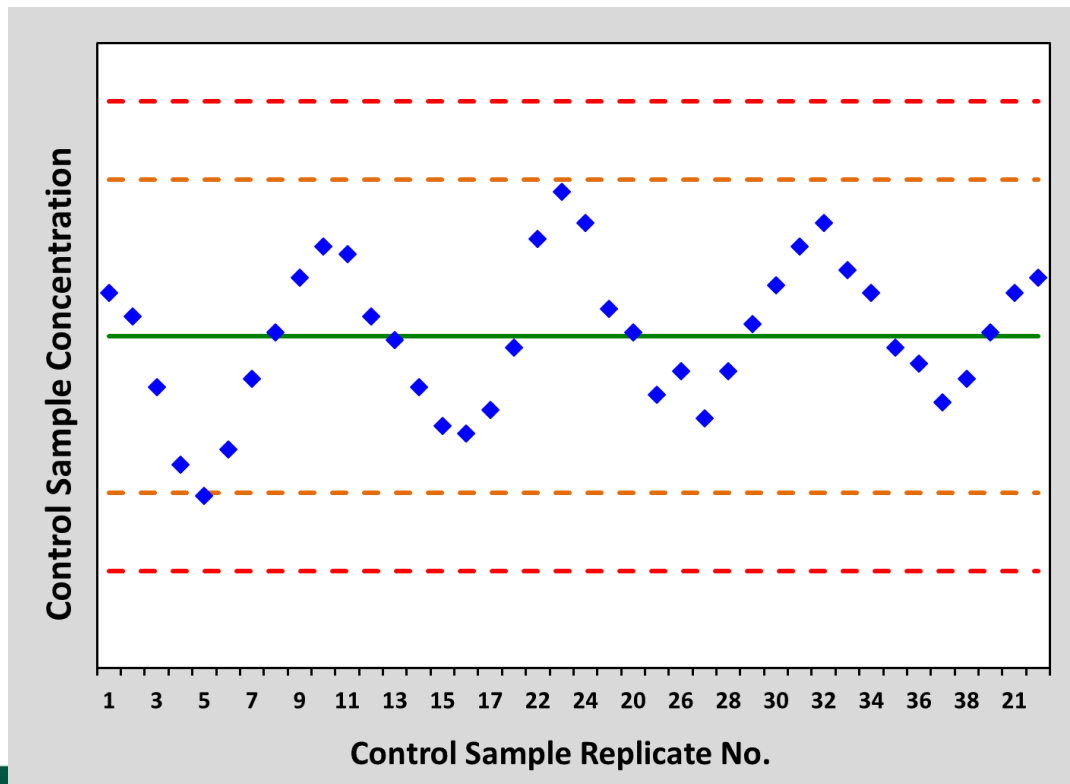
Interpretation of Control Charts

- Method in control, but statistically “out-of-control”
 - Zig-Zag
 - 14 or more consecutive values increasing and decreasing alternatively



Interpretation of Control Charts

- Method in control, but statistically “out-of-control”
 - Cyclical pattern
 - Pattern observed over time



Out-of-control: Action

- Laboratory must clearly define out of control situations and actions, e.g.
 - Repeat control sample analyses
 - Repeat all sample instrumental analysis
 - Repeat sample preparation and analysis
- Critical to maintain good records, to allow root-cause analysis if method goes out of control, e.g.
 - Change in standards, reagents, analysts
 - Instrument problems

Long term Evaluation

- Recommend to review annually (or 60 data points)
- Check for changes in:
 - Mean: t-test
 - $\Delta \text{Mean} > 0,35*s$
 - Standard deviation: f-test
 - > 6 outside warning limits
 - < 1 outside warning limits
- Ideally limits and central line should not be changing
 - Control chart limits based on limited method validation data
 - Target control limits may change if customer requirements (or legislation) changes
 - Statistical control limits should not change – unless there has been a system change
 - Central line may be changed if control sample changes

Conclusion

- **Very powerful tool to detect changes in quality of analytical results**
 - Graphical representation of analysis already being performed in laboratory, e.g. analysis of CRMs, independent calibration standard check, blanks, duplicates.
- **Must be Fit for Purpose**
 - Number and type of charts
 - Representative QC samples
 - Frequency
 - Evaluation criteria



We measure what matters

Thank you

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